



ONE ROOF ONE NAME

ONE WARRANTY

A single package warranty that covers
pitched roofing product performance for 15 years.



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WHO IS SIG ROOFING?

SIG Roofing is the UK's leading specialist merchant of roofing related products - delivering unrivalled service, products and expertise.

Over 165 Branches Nationwide

Local to you, with essential products always in stock

Expert Advice

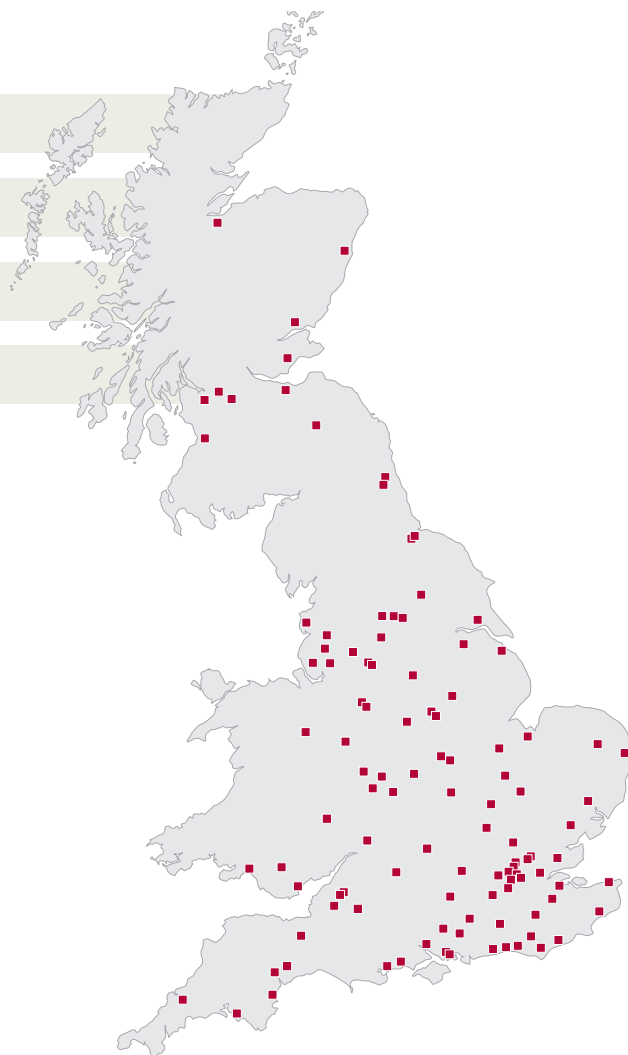
With over 1,200 staff supporting with product, technical advice and legislation

Incredible Choice

Over 40,000 specialist products from leading manufacturers

Reliable Delivery

Over 400 dedicated vehicles delivering nationwide



ONE ROOF ONE NAME
ONE
WARRANTY

INTRODUCTION

ONE WARRANTY covers your pitched roof product performance for 15 years. With a single warranty to cover all of the key elements of your roof... providing a warranty that is easy to understand and even easier to use.

ONE WARRANTY combines the convenience of dealing with one company for the whole process, with the peace of mind that comes from working with a trusted brand.

ONE WARRANTY offers your customers complete confidence that their investment is protected with a warranty that is easy to understand and even easier to use.

SIG Roofing's **ONE WARRANTY** is designed to provide peace of mind to the property owner whilst making the roofing contractors' lives as simple as possible.

As the strapline simply says; ONE Roof, ONE Name, **ONE WARRANTY!**

- ONE warranty for the roof
- ONE supplier for goods and warranty
- ONE warranty registration process
- ONE contact to process a claim

This unique warranty gives the benefits of a single warranty for the key elements of the roof, with a wide range of products included that are all of a high standard. Giving peace of mind that the roof is covered, and confidence that the roof has been built with top quality products.

Products included are coverings such as industry leading SIGA Natural Slate and SIGnature Clay Roof Tiles, along with a range of market leading accessories including; SR Timber batten, underlays – including TIL-R, Klover Permo® Air and Tyvek Supro/Supro Plus, ALM and JLM flashings, fixings and ridges - to name just a few.

ONE WARRANTY is backed by SIG Plc, a FTSE 250 company, and offers full support for the build-up of the roof, from batten to roof coverings. It combines the convenience of dealing with one company throughout the whole process, with the peace of mind from working with a trusted, well-established brand.

ONE WARRANTY registered contractors are able to; enhance the value of their offering to the property owner, whilst providing the most competitive warranty solution. With the added benefits of reduced administration for their business, allowing them to focus on the important job of completing the roof!

THE BENEFITS

SIG Roofing's **ONE WARRANTY** has a number of benefits for all parties involved in the roof build-up and has been specifically designed to match the needs of the specifier, roofing contractor and property owner.

The warranty was created following extensive customer and market research, which showed that 70% of contractors had to replace a roofing product through a warranty claim. The research also highlighted that contractors were frustrated when having to deal with multiple suppliers for a warranty claim, as having to collate all the warranties for one project was difficult and time consuming. **ONE WARRANTY** allows us to answer these needs specifically and provides a range of benefits that bring real value to all involved.

ONE WARRANTY benefits for the primary users of the warranty; the contractor and the property owner:

CONTRACTOR BENEFITS

- **Cost effective:** The warranty incurs no extra cost for contractors.
- **Range:** The warranty includes a wide range of quality industry leading products, essential to specialist roofing contractors.
- **Value:** **ONE WARRANTY** allows contractors to offer a value added service, adding significant value and thereby increasing the desirability of the contractor's offering.
- **Simplicity:** Receiving a full service from one company and one single package covering all key materials creates an efficient process with reduced administration. It's easy to understand and even easier to use.
- **Peace of mind:** Contractors can rest assured they are using quality products and are working with a well-established FTSE 250 company.

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ONE WARRANTY



PROPERTY OWNER BENEFITS

ONE WARRANTY also offers a number of benefits for the property owner:

- **Cost effective:** **ONE WARRANTY** is the most cost effective solution to cover all of the key elements of the roof.
- **Quality Range:** The warranty includes a wide range of industry leading products that can be trusted for quality and reliability.
- **Simplicity:** With **ONE WARRANTY** for all of the key elements of the roof, **ONE WARRANTY** is easy to understand and use. Customers can avoid having numerous documents for their roof and consult just one company if something was to go wrong.
- **Peace of mind:** Homeowners can have confidence in the products supplied, content that their roof is covered for 15 years and the warranty that's in place and backed by a well-established FTSE250 company.

For further information telephone: 0800 988 3349 or visit www.sigroofing.co.uk/onewarranty

THE PROCESS

Simplicity is at the heart of **ONE WARRANTY**, below we outline the process both the contractor and property owner need to undertake to take advantage of **ONE WARRANTY**.

CONTRACTOR PROCESS

1 Register to participate on the SIG Roofing website

Visit the Contractor Registration page and complete the simple form to become a registered **ONE WARRANTY** contractor.

2 Receive your membership number and welcome pack

We will send you a welcome pack which will include your **ONE WARRANTY** Membership Card, FAQ's, Sample Certificate (including T&Cs) and marketing material for you to give to your customers. You'll also receive your membership number on your **ONE WARRANTY** membership card.

If at any time your free supply of Property Owner leaflets runs out you can order some more by simply calling the **ONE WARRANTY** hotline on 0800 988 3349.

3 Purchase and install the relevant products from SIG Roofing

Through your local SIG Roofing branch, purchase the relevant materials required for the job, making sure you select qualifying products and complete the project.

4 Apply for **ONE WARRANTY** for the completed job on the SIG Roofing website

Once you've finalised and are happy with the project, access the Warranty Application page to apply for the warranty. SIG Roofing will then verify your purchases and process your application.

5 Receive **ONE WARRANTY** certificate

Once the application has been processed, we will send you the **ONE WARRANTY** certificate. Your customer will also receive a copy for their records.

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PROPERTY OWNERS PROCESS

1 Select a **ONE WARRANTY** registered roofing contractor

When you come to select a contractor, check that they are registered with **ONE WARRANTY** – so that you can take advantage of the 15 year warranty on all the key elements of your roof.

2 Check that the products being offered are included in **ONE WARRANTY**

Once you've been quoted for the job, ensure all the products the contractor is using qualify for **ONE WARRANTY**. Full details of the qualifying products can be found at: www.sigroofing.co.uk/onewarranty/products/.

3 After completion of your roof, your contractor will apply for your **ONE WARRANTY**

Once the job is complete and everyone is happy, the contractor will apply for **ONE WARRANTY** on your behalf.

4 Both you and your contractor will receive a **ONE WARRANTY** certificate

Once and the application is verified, SIG Roofing will send a copy of the **ONE WARRANTY** certificate to the property owner and the contractor.

5 Keep your certificate in a safe place

In the unexpected event of a potential claim you'll need the certificate – so be sure to keep it in a safe place. Just call your contractor and they will take it from there for you.

MAKING A CLAIM

If the unexpected does happen and a claim is required, the process is very simple; all you need to do is call our dedicated team and we will:

Verify the claim

Visit the property and assess claim

Process the claim

Issue the new product for valid claims

ONE WARRANTY allows you to have confidence that your investment is protected with a warranty that is easy to understand and even easier to use.

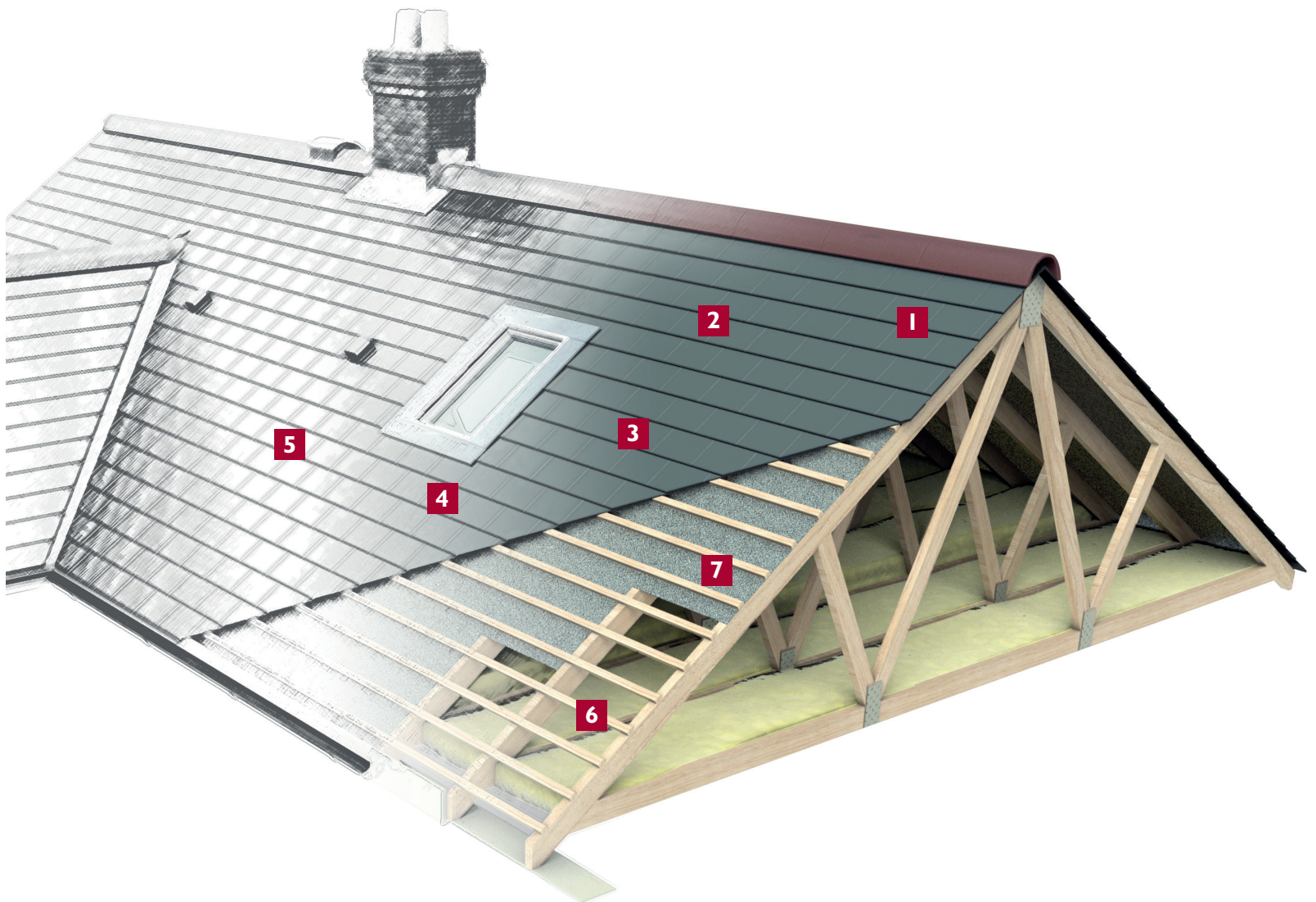
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ONE WARRANTY

THE PRODUCT RANGES

The products that qualify for **ONE WARRANTY** include Slates and Clay Tiles and a range of high quality, market leading accessories - such as batten, underlays, fixings and ridges.

The products included in **ONE WARRANTY** cover all of the key elements of the roof, for a more information about the products just speak to staff at your local SIG Roofing branch who will be provide you all the advice and help you need.



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MANDATORY PRODUCTS

1

SLATES



SIGA is synonymous with consistency of quality, longevity of supply and superb choice - setting the benchmark in natural slate for roofing. All SIGA slates are tested to BS EN 12326:2014 requirements and CE Marked. www.sigaslate.co.uk

5

WELSH SLATE



Welsh Slate is renowned as a leading manufacturer of high-quality slate. The inherent beauty and qualities of slate have resulted in its specification and use by architects, developers and interior designers for over 400 years.

2

REPRODUCTION STONE



SIGA Heritage Reproduction Stone offers a quality range of hand crafted, reproduction slates which are perfect for conservation projects.

6

BATTEN



Premium Gold Batten is produced in SR Timber's very own sawmill, from the highest quality slow-grown sustainable timber. Fully graded to comply with BS 5534:2014.

3

REPRODUCTION RECLAIMED SLATE



SIGA Heritage Reproduction Reclaimed Slate couples the look and feel of a product that has been installed many years ago. Hand crafted to create the look of a gracefully weathered roof with a consistent appearance.

7



UNDERLAYS

Permo® air is a low resistance air-open underlay and it is the ideal solution where there is a high risk of condensation forming in the roofspace.

Tyvek® Supro range is a durable, water resistant membrane that is reinforced with a laminated polypropylene nonwoven. This airtight, vapour-permeable membrane is extremely water-resistant.

TIL-R Pitched Roof Underlays are high performance, breathable membranes for use in both vented and non-vented cold and warm pitched roofs.

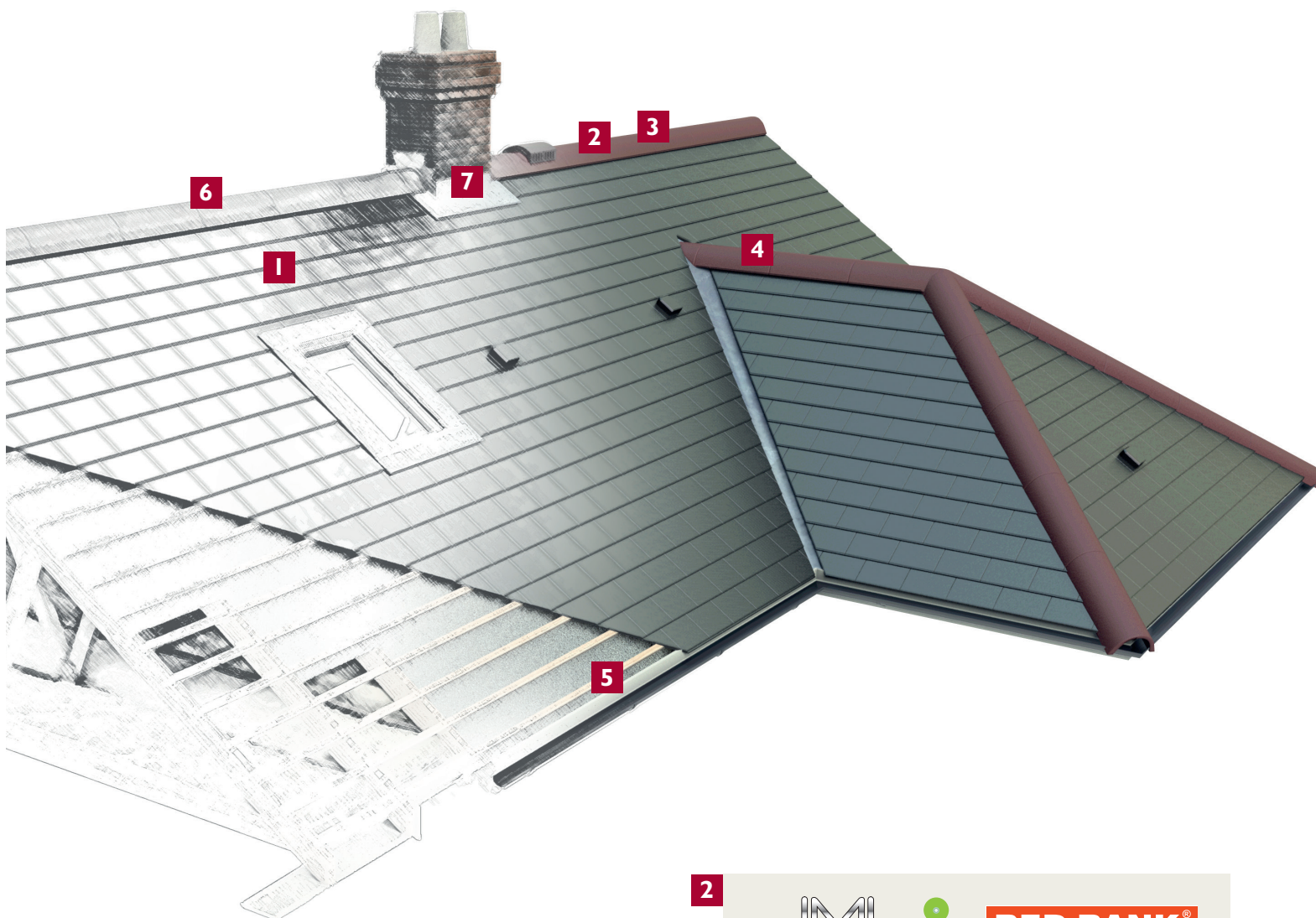
TIL-R Classic Undertile Felt is a traditional bitumen based slaters felt. It can also be used as a vapour retarder in built-up roofing.

4

CLAY TILES



SIGNature Clay Tiles bring together modern technology and the traditional skills of the clay tile maker. The collection comprises high quality Hand Made, Hand Crafted and Machine Made clay tiles that add beauty and character to any building.



1

Paslode

SIGA
HERITAGE

YOUNG
BLACK

FIT-R
CLASSIC

FIXINGS

To ensure secure fixings meet BS 5534:2104 we offer the right fixings for the appropriate covering.

These include FIT-R Classic Copper and Aluminium Nails, Young Black Slate Hooks and SIGA Heritage Slate Pegs, as well as Paslode Batten Nails.

2

JML
Jamestown Metals Limited

RED BANK

SIGA
HERITAGE

SIGNATURE
CLAY TILES

TILER

RIDGE TILES AND FINIALS

A range of high quality ridge solutions which beautifully match the available roof coverings. From JML's distinctive Zinc ridges commonplace across Scotland to Red Banks Clay Ridge fittings, ideal for Slate Roofs. SIGA Heritage & SIGNature Clay Tiles both offer their own ranges to compliment their tiles.

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OPTIONAL PRODUCTS

3

FITTINGS AND RIDGES

SIGNATURE^S
CLAY TILES

Beyond the functional requirements for weatherproofing, there is much that a roof can add to the visual appeal of a building. SIGNature Clay Tile range offers a comprehensive range of clay fittings and ridge tile.

4

TIL-R DRY FIX RIDGE KIT

TIL-R

The TIL-R Dry Fix Ridge Kit is a universal solution suitable for use with most conventional ridge tiles, and can be used on hips in conjunction with hip trays.

5

TIL-R CLASSIC EAVES PROTECTION SYSTEM

**TIL-R
CLASSIC**

Provides complete eaves protection. Directing water away from the underlay into the gutter.

TIL-R CLASSIC HIP TRAYS

This universal product is designed to support hip tiles and give a secure and discreet solution once installed.

6

ROOFING ACCESSORIES

KLOBER

Klober is a leading manufacturers of roof ventilation products and roofing accessories, with one of the most extensive ranges of roofing products. ONE Warranty includes a wide range of Klober's ventilation products, including;

- Ridge & Hip Roll Fix
- Dry Verge Abutment
- Eaves Fascia Vents
- Eaves Roll Out Rafter Tray

7

TIL-R

ALM
A POSITIVE PARTNERSHIP

FLASHINGS

As a modern day alternative to lead, TIL-R Self Adhesive Lead Free Flashing is suitable for most roof applications i.e. slates, flat and profiled tiles, flat and complex joints. Sticking with the traditional ALM Rolled Lead, accessories and fabrications are available in standard cut widths for lead flashing, along with their Lead Sealant you have an easy to use, neutral cure, all weather alternative to sand and cement mortar for lead-masonry and lead-brick pointing.



REGISTER NOW!

Simply visit www.sigroofing.co.uk/onewarranty and we'll send you your membership card and welcome pack. Once the products have been purchased and installed, register the completed job online and we will issue the **ONE WARRANTY** certificate. It's as simple as that!

Visit www.sigroofing.co.uk/onewarranty to register today.

For more information and terms & conditions please visit:
www.sigroofing.co.uk/onewarranty



SIG Roofing, Harding Way, St Ives,
Cambridgeshire, PE27 3YJ
Tel: 01480 466777
Fax: 01480 290133
Email: info@sigroofing.co.uk
Web: www.sigroofing.co.uk

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ONE WARRANTY/06/2016/VI