

ONE WARRANTY TERMS AND CONDITIONS

1. This Warranty is provided to the Customer and is subject to and conditional upon the following terms and conditions:
 - 1.1 This Warranty does not cover, and neither SIG Roofing registered ONE Warranty contractor shall be liable for any liability, damage or defects resulting wholly or partly from any one or more of the following:
 - 1.1.1 any loss or damage which were not foreseeable at the time the Warranty was given and, in the case of use of the Products in the course of a business, trade of profession, any consequential, economic or indirect loss;
 - 1.1.2 repair or alteration of the installed Products;
 - 1.1.3 structural failures, including but not limited to, settling or shifting of the building, movement, cracking or deflection of the deck or substrate, girders, beams, partitions or foundations;
 - 1.1.4 water entry from adjacent structures or from any other part of the building other than the roof;
 - 1.1.5 perils commonly treated as insurable risks, including but not limited to, acts of God, lightning, storms, fire, impact by/from aircraft or malicious damage (whether or not the Customer is so insured against the occurrence of such perils);
 - 1.1.6 failure of any component of the roof supplied by third parties;
 - 1.1.7 any properties outside of the England, Scotland, Wales and Northern Ireland;
 - 1.1.8 any cause not attributable to manufacturing defects; or
 - 1.1.9 the Customer's failure to comply with these terms and conditions, including, without limitation, neglect, abuse or misuse by the Customer.
 - 1.2 SIG Roofing's total liability to the Customer under this Warranty shall not exceed the cost of replacement Products.
 - 1.3 The total liability of SIG Roofing to the Customer under this Warranty shall not exceed the purchase price of the Products paid by the Customer.
 - 1.4 For the avoidance of doubt, the liability of SIG Roofing's obligations under this Warranty are several and extends only to the liability arising out of the failure of the Products to comply with the Warranty provided.
 - 1.5 This Warranty does not cover incidental or consequential damage to building contents or any part of the building on which the Products have been installed other than the Products.
2. The Warranty shall only apply if:
 - 2.1.1 the Products have been installed strictly in accordance with: (a) British Standards codes of practice in force at the time of installation, including but not limited to BS 5534:2014+A1:2015 and BS8000; and (b) any other recognised codes of practice in force at the time of installation; (c) any manufacturers fitting instructions and technical recommendations;
 - 2.2 all Products provided have been invoiced by SIG Roofing and paid for in full;
 - 2.3 (if the Customer has purchased the Products acting in the course of its business, trade or profession) there is no outstanding dispute between the ONE Warranty contractor and the Customer;
 - 2.4 the Customer takes all normal and prudent steps to and has maintained the roof at all times during the Warranty Period in a serviceable condition in accordance with the relevant British Standards, including adequate maintenance of gutters, outlets and the membrane in accordance with relevant British Standards and shall not misuse the roof or otherwise deal negligently with it (whether by itself, its agents, contractors, employees or invitees);



- 2.5 Participating Products must be used throughout the whole roof. Failure to do so will invalidate the warranty. SIG Roofing reserve the right to change or substitute the Products at any time without prior notice. For a full list of participating Products please visit www.sigroofing.co.uk/onewarranty/products;
3. There shall be no waiver of the terms of the Warranty either where the Customer is not required to comply strictly with its obligations or where SIG Roofing takes steps for the Customer's benefit which exceed the scope of the Warranty.
 4. The warranty does not apply to normal wear and tear, misuse of the Products, the natural ageing of the products, weather damage, defects caused or contributed to by improper fixing, movement in the construction of the roof, foot traffic or damage from foreign bodies, physical damage however caused prior to, during, or after installation (including during regular maintenance) or defects that are caused as a result of modifications or repair attempts.
 5. The Warranty does not cover any colour shade, curvature, surface finish and dimensional variations, as well as lime spotting on up to 10% of on Natural and Reclaimed Slate, Clay Tiles and Reproduction Stone.
 6. The Warranty does not include any warrant as to the standards of workmanship with which the Products are fixed.
 7. If the Customer wishes to make a claim under this Warranty then any defects in the Products must be notified (in writing to ONE Warranty Claim, SIG Roofing, Harding Way, St Ives PE27 3YJ) to SIG Roofing within 30 (thirty) days of discovery and subsequent written confirmation must be sent to SIG (at the address set out above) within a further 48 hours and in any event not later than the expiry of the Warranty.
 8. Notification of a fault by the Customer to SIG Roofing shall be considered to be the Customer's authorisation for SIG Roofing or its agents to inspect the roof. If the fault is found to be outside the scope of this Warranty, SIG Roofing reserves the right to charge the Customer for the reasonable costs of the inspection.
 9. Any repairs deemed necessary by SIG Roofing during an inspection of the roof which are the fault of the Customer (or its agents, contractors, employees or invitees) must be carried out at the Customer's expense in accordance with SIG Roofing's recommendations for the Warranty to continue.
 10. The Customer may assign the benefit of this Warranty (subject to all its terms) to any subsequent owner of the building on which the Products are fitted, provided that such assignment is given in writing and subject to obtaining prior written consent to such assignment from SIG Roofing.
 11. In the case of non-business purchases, this Warranty is in addition to, and in no way affects, the Customer's statutory rights relating to faulty or mis-described goods or services.
 12. If the Customer has purchased the Products acting in the course of its business, trade or profession, then this Warranty is in place of and to the extent permitted by law replaces and excludes all other warranties and conditions whether express or implied by common law, statutory or otherwise.
 13. SIG Roofing standard Terms and Conditions of sale apply.
 14. In the event of any dispute SIG Roofing will refer the matter to an independent arbitration for resolution.
 15. The parties do not intend that any of the terms of this Warranty shall be enforceable by virtue of the Contract (Right of Third Parties) Act 1999 by any person not a party to it.
 16. This Warranty shall be construed in accordance with the laws of England and Wales and the parties hereby submit to the exclusive jurisdiction of the courts of England and Wales save that non-business purchasers in the Northern Ireland and Scotland shall be entitled to enforce their rights in the courts of their country of residence.
 17. SIG Roofing is a trading name of SIG Trading Ltd, Hillsborough Works, Langsett Road, Sheffield, S6 2LW.